

Software	
Industry-specific solutions	
A021110001	Financial Services
A021110002	Trade and commerce
A021110003	Chemical and pharmaceutical industries
A021110004	food, beverages, tobacco, confectionery
A021110005	Manufacturing industry
A021110006	Telecommunications
A021110007	Energy and water supplies
A021110008	Civil engineering
A021110009	Handcraft
A021110010	Health services (incl. hospitals)
A021110011	Publishing
A021110012	Municipal administration and authorities
A021110013	science / research
A021110014	Traffic, transport, tourism and logistic
A021110015	Other Services
A021110016	Other
Departmental software	
A021120001	Company management and organisation
A021120002	System engineering and -management
A021120003	Research and development
A021120004	Marketing, trade and commerce
A021120005	Procurement and materials management
A021120006	IT / Data processing
A021120007	Manufacturing and production
A021120008	Human resources
A021120009	Finance
A021120010	Administration / Office Organisation
A021120011	Legal
A021120012	Logistics
A021120013	Mail registration and processing
Product categories for information management	
A021130001	Document management
A021130002	Knowledge management
A021130003	Workflow
A021130004	Business process management
A021130005	Electronic archiving
A021130006	Content management
A021130007	Enterprise content management
A021130008	Web content management
A021130009	Records management
A021130010	Electronic mailbox
A021130011	Complaint management
A021130012	Formula management
A021130013	Mail management
A021130014	Web based editorial solutions
A021130015	Output management
A021130016	Information lifecycle management
A021130017	Internet portals
A021130018	Business intelligence

A021130019	Software to support compliance
A021130020	Digital asset management
A021130021	Product lifecycle management (PLM)
A021130022	Product information management (PIM)
A021130023	Enterprise application integration (EAI)
A021130024	Collaboration
A021130025	Office automation
A021130026	E-commerce solutions
A021130027	E-government solutions
A021130028	Customer relationship management
A021130029	Report / list management
Basic technologies for information management	
A021140001	Form registration and processing
A021140002	Invoice registration and processing
A021140003	Invoice reader
A021140004	Document registration / capturing
A021140005	Recognition OCR / ICR / OMR
A021140006	Document classification
A021140007	Text mining
A021140008	Information and data warehouse
A021140009	Data conversion
A021140010	Format conversion and rendition
A021140011	PDF/A creation
A021140012	Drawing archiving
A021140013	E-Mail archiving
A021140014	Publishing systems
A021140015	Viewing / rendering
A021140016	Print on demand
A021140017	Computer output on microfilm (COM)
A021140018	Computer output on laserdisc (COLD)
IT Security	
A021150001	Trust center
A021150002	Anti-Virus programs
A021150003	Encryption
A021150004	IT-Policy
A021150005	Authorisation systems
A021150006	Competence administration systems
A021150007	Access and ingress control systems
A021150008	Digital signature
A021150009	Smart card systems
A021150010	Biometric identification systems
A021150011	Content security
A021150012	Content retention / preservation
A021150013	e-mail security
A021150014	Internet/Intranet security
A021150015	Copy protection systems and devices
A021150016	Erasure software / equipment for storage media
A021150017	Document shredders
Technical documentation / communication	
A021160001	Authoring systems
A021160002	Catalog systems

